UMASS AMHERST

SDP 18: EfficienSeat

Preliminary Design Review 18 October 2017

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Background Information

- Dining halls have inefficient "first come, first served" seating problem during busy times
- Patrons must commit and pay for entry before knowing state of seating
- Leads to congested walkways with patrons spending unnecessary time searching for seats
- Wastes patron's time and lowers efficiency of dining hall staff that need to use walkways



Assess Needs

Patron Needs

- Be able to efficiently locate seating at dining halls
- Be able to know seating status of entire dining hall at a glance

Dining Hall Needs

- Adaptation to system should be simple and painless
- Be able to implement a cost effective, easy to maintain system

Our Solution: An Overview

Three main components

- Camera system with imaging and thermal sensing mounted on ceiling
- Small interactive unit on the table with which patrons interact
- Phone app

Three clients to keep in mind

- Patrons who use our app (referred to as Users)
- Patrons who do not (referred to as Non-Users)
- Dining hall staff

Our Solution: Alternatives

- Passive indicators to replace the table unit like IR reflector strips
- Different options for the camera like infrared, live imaging
- Restaurant reservation system
- Sensing sections of the dining hall rather than seats
- App access from home





Let's walk through a scenario

- Four friends want to go to dinner
- Open the app and select the dining hall

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	Select your dining hall	
	Berkshire	
	Hampshire	
	Worcester	
	Franklin	

Let's walk through a scenario

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At the Dining Hall

- Users can find seats based on party size
- Camera keeps track of empty seats
- Button system on table assists Users and Non-Users



Getting Seated

- App finds list of available seats and tables according to party size
- Once selected, the seats are reserved for 2 minutes
- Go to the seat and press the button to claim

If no seats are available

- Prompted to add request to queue
- A notification pops up when seats ready



Seating Priority System

- Two types of table claiming: Full and Partial
- Big parties have full table priority over single sitters
- Non-users alter table priority

Reporting Errors

• Available seat or table was actually taken

Non-User Interaction

- LED on table unit indicates table status
- Only sit at tables that indicate "available"
- Encouraged to push button to claim table



System Specifications

- Allows Users to search for available seats by party size through app
- Users will receive response from app within 2 seconds
- For parties up to the size of the largest table, achieve 90% success in finding seats correctly if available
- Function in dining rooms of several hundred seats
- Table unit is spill-proof and low maintenance
- System accommodates Non-Users





Subsystems: Table Unit

Requirements

- Must be low power
- Accommodate both Users and Non-Users
- Communicate with sky unit
- "Dining Hall" resistant

Implementation

- LED push button to indicate table status
- Solar/Rechargeable battery for power supply
- RF receiver and transmitter



Subsystems: Sky Unit

Requirements

- Encompass ~100 seats
- Easy to install in dining hall
- Accurately identify empty seats
- Communication with table unit/server
- Pre-process camera data

Implementation

- Visual and thermal cameras
- Uses wall power
- RF and WiFi communication
- Microprocessor



Subsystems: Server

Requirements

- Capable of storing data and handling App requests
- Handle 100+ concurrent requests
- Assist in processing of Sky Unit data

Implementation

- Implemented on scalable rented Amazon Servers
- Possible to split into a database and application server



Subsystems: User Interface

Requirements

- Takes less than 2 seconds to load or refresh
- Quick response time
- Minimalistic layout for ease of use

Implementation

- Android platform
- Android Studio
- Java



MDR Deliverables

Table Unit Power Supply

 Demonstrate a power supply that can support the table unit over the course of its daily operation

User Interface

Demonstrate that the app can run a table search and display results

Empty Seat Analysis

 Demonstrate that the camera system can detect seated patrons and objects

Table Unit

• Demonstrate that the table unit can cycle through all states

Team Responsibilities

Dennis

• App, Server, search algorithm, and sky unit data processing

Aarsh

• Hardware for table unit (LED button, power supply)

Matt

Hardware for camera unit (Visual camera, thermal camera, microprocessor)

Kristina

• Sky unit data processing

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Questions?

Back-up Slides

State Machine - User Search

Update Database

